



# Helpful Phone Numbers

## Mission Statement

The Oaklanders Assistance Center facilitates access for the citizens of Oakland, at the direction of the Mayor, by providing immediate, empathetic, multi-lingual assistance with their inquiries, service requests, comments, and concerns.

**Oaklanders Assistance Center**  
OFFICE OF THE MAYOR  
1 Frank Ogawa Plaza, Suite 123  
Oakland, CA 94612

[oac@oaklandnet.com](mailto:oac@oaklandnet.com)  
[www.oaklandnet.com](http://www.oaklandnet.com)

**444 CITY (2489)**  
510 238 3254 (TTY)  
FAX 510 238 6294 or 510 238 7420



UPDATED 6/09

## Oakland Elected Officials

**MAYOR**  
Ronald V. Dellums  
1 Frank H. Ogawa Plaza 3rd Floor  
Oakland, CA 94609  
(510) 238-3141  
Fax: (510) 238-4731  
TDD: (510) 238-3254  
[officeofthemayor@oaklandnet.com](mailto:officeofthemayor@oaklandnet.com)

**CITY COUNCIL**  
Reception . . . . .510) 238-3266  
TTY 839-6451  
Fax 238-6129  
Fax 238-6910

District 1  
Jane Brunner . . . . .238-7001  
[jbrunner@oaklandnet.com](mailto:jbrunner@oaklandnet.com)

District 2  
Patricia Kenirghan . . . . .238-7002  
[pkernighan@oaklandnet.com](mailto:pkernighan@oaklandnet.com)

District 3  
Nancy J Nadel . . . . .238-7003  
[nnadel@oaklandnet.com](mailto:nnadel@oaklandnet.com)

District 4  
Jean Quan . . . . .238-7004  
[jquan@oaklandnet.com](mailto:jquan@oaklandnet.com)

District 5  
Ignacio De La Fuente . . . . .238-7005  
[delafuente@oaklandnet.com](mailto:delafuente@oaklandnet.com)

District 6  
Desley Brooks . . . . .238-7006  
[dbrooks@oaklandnet.com](mailto:dbrooks@oaklandnet.com)

District 7  
Larry E. Reed . . . . .238-7007  
[lreid@oaklandnet.com](mailto:lreid@oaklandnet.com)

At Large  
Rebecca Kaplan . . . . .238-7008  
[rkaplan@oaklandnet.com](mailto:rkaplan@oaklandnet.com)

**CITY ATTORNEY**  
John Russo . . . . .238-3601  
[jrusso@oaklandcityattorney.org](mailto:jrusso@oaklandcityattorney.org)  
Fax: 238-6500

**CITY AUDITOR**  
Courtney Ruby . . . . .238 3378  
[cruby@oaklandnet.com](mailto:cruby@oaklandnet.com)  
Fax: 238-7640

## Oakland Appointed Officials

**CITY ADMINISTRATOR**  
Dan Lindheim . . . . .238-3301  
[cityadministrator@oaklandnet.com](mailto:cityadministrator@oaklandnet.com)  
Fax: 238-2223

**CITY CLERK**  
La Tonda Simmons . . . . .238-3612  
[cityclerk@oaklandnet.com](mailto:cityclerk@oaklandnet.com)  
Fax: 238-6699

**PUBLIC ETHICS COMMISSION**  
Dan Purnell . . . . .238-6620  
[ethicscommission@oaklandnet.com](mailto:ethicscommission@oaklandnet.com)  
Fax: 238-3315

## Alameda County Elected Officials

Board of Supervisors . . . . .238 6984  
[www.acgov.org](http://www.acgov.org)

District 3 (Central Oakland, Chinatown, Fruitvale)  
Alice Lai-Bitker, President 272-6693  
[district3@acgov.org](mailto:district3@acgov.org)

District 4 (Oakland hills east of Thornhill Dr., East Oakland below High St.)  
Nathan Miley . . . . .272 6694  
[district4@acgov.org](mailto:district4@acgov.org)

District 5 (West and North Oakland)  
Keith Carson . . . . .272 6695  
[district5@acgov.org](mailto:district5@acgov.org)

Administrator  
Susan Muranishi . . . . .272-6984

Assessor  
Ron Thomsen . . . . .272-3787

County Counsel  
Richard Winnie . . . . .272-6700

District Attorney  
Tom Orloff . . . . .272-6222

Clerk-Recorder  
Patrick O'Connell . . . . .272-6362

Registrar of Voters  
Dave Macdonald . . . . .272-6973

Tax Collector  
Donald R. White . . . . .272-6800

## California Elected Officials

**GOVERNOR**  
Arnold Schwarzenegger (R)  
(916) 445-2841  
Fax: (916) 445-4633  
[www.govmail.ca.gov](http://www.govmail.ca.gov)

**STATE SENATOR FOR OAKLAND**  
District 9 Loni Hancock  
(510) 286-1333  
[senator.Hancock@sen.ca.gov](mailto:senator.Hancock@sen.ca.gov)

**ASSEMBLY MEMBERS FOR OAKLAND**  
District 14\*  
*(Rockridge and part of Montclair northwest of Thornhill Drive.)*  
Nancy Skinner (D) (510) 559-1406  
[Assemblymember.Skinner@assembly.ca.gov](mailto:Assemblymember.Skinner@assembly.ca.gov)

District 16\*\*  
*(Alameda; most of Oakland; and Piedmont)*  
Sandre Swanson . . (510) 286-1670  
[Assemblymember.Swanson@assembly.ca.gov](mailto:Assemblymember.Swanson@assembly.ca.gov)

District 18 \*\*\*  
*(parts of East Oakland - east of Keller Ave and the junction of 580 & MacArthur Blvd, and Bancroft Ave.)*  
Mary Hayashi (D) (510) 583-8818  
[Assemblymember.Hayashi@assembly.ca.gov](mailto:Assemblymember.Hayashi@assembly.ca.gov)

## United States Elected Officials

**U.S. HOUSE OF REPRESENTATIVES**  
District 9  
Barbara Lee  
(510) 763-0370  
[www.house.gov/lee](http://www.house.gov/lee)

**U.S. SENATE**  
Barbara Boxer  
(415) 403-01007  
<http://boxer.senate.gov>  
Dianne Feinstein (D)  
(415) 393-0707  
<http://feinstein.senate.gov>

**PRESIDENT**  
President Barack Obama (D)  
[president@whitehouse.gov](mailto:president@whitehouse.gov)  
Vice President Joseph Biden (D)  
[vice.president@whitehouse.gov](mailto:vice.president@whitehouse.gov)  
The White House  
1600 Pennsylvania Avenue N.W.  
Washington, DC 20500  
(202) 456-1414  
(202) 456-1111 Comments  
(202) 456-6213 TTY  
[www.whitehouse.gov](http://www.whitehouse.gov)

**ANIMALS**

Vicious/Nuisance Animals (Animal Services-Police)	777-3333
Adoption/Licenses/Dead/Lost (Oakland Animal Services)	535-5602
Rats/Pest/Wildlife Control (Vector Control-County)	567-6800
East Bay SPCA	569-1606

**AUTOMOBILES/VEHICLES/PARKING**

Abandoned Vehicles- on the Street	777-8622
Abandoned Vehicles- on Private Property	777-8538 or 238 3381
Illegal/Nuisance Auto Repair (Code Enforcement)	238-3381
Parking Enforcement/Complaints	238-3099
Parking Citation Assistance/Payments/ Residential Permits	1 800 500 6484
Towed Vehicle Info (Records Police)	238-3021
Traffic Operations Section (Police)	238-3155
Disable curb request	238-5219
Transportation Services (parking design & review)	238-3466
A&B Towing (contracted through City of Oakland)	635-3211

**BUILDING & DEVELOPMENT**

Code Enforcement (Zoning Violations, Blighted/Abandoned Properties, Squatting, Illegal Construction)	238-3381
Community Development Block Grants (CDBG)	238-3716
Engineering Services (Civil Engineering-CEDA)	238-4777
Permit Center (Building Services-CEDA)	238-3443
Permit Information (Building Services-CEDA)	238-3891
Building/Permit Inspection (Building Services-CEDA)	238-3444
Planning Division (CEDA)	238-3941
Property Improvement Assistance (County)	670-5398
Property Improvement Assistance (Residential Lending)	238-3909
City real estate	238-3541
Redevelopment Projects (CEDA)	238-3015
Zoning Information (Zoning Division-CEDA)	238-3781
Contractor Complaints (State License Board)	800-321-2752

**BUSINESS**

Oakland Business Development Corp	763-4297
Business License/Tax Section (Revenue Division)	238-3704
Consumer Complaints (Department of Consumer Affairs)	800-952-5210
Oakland Metropolitan Chamber of Commerce	874-4800
Economic Development (CEDA)	238-3344
Small Business Assistance (Entrepreneur Center)	238-3703

**FIRE**

Emergency/Fire Dispatch	911
Emergency Cell Phone	444-3322
Oakland Fire Department Admin	238-3856 TTY 238-3254
Fire prevention Bureau	238-3851
Vegetation Management	238-7388
Disaster Preparedness/ C.O.R.E. (Citizens of Oakland responding to emergencies)	238-3938
Office of Emergency Services	238-3938
Hazardous Materials	238-3927

**HEALTH AND SAFETY**

Hazardous Waste Illegal Dumping	444-3322
Health Care and Health Services (Public Health Dept. - County)	267-8000
Health Hazards- Private Property (Code Enforcement)	238-3381
Household Hazardous Waste Disposal	670-6460 or 800-606-6606
Rats/Pest Control (Vector Control-County)	567-6800
Restaurant/Food- Health Complaints (County)	567-6700

**HOUSING**

Housing Department (Housing & Community Development)	238-3015
Housing assistance (Eden Information and Referral)	211
First Time Home Buyer Assistance (City)	238-7486
First Time Home Buyer Assistance (county)	670-5398
Foreclosure/Eviction information	238-3721 or 211
Homeless Shelter information	211
Home Repair Assistance (County)	670-5398
Home Repair Assistance (City/Residential Lending)	238-3909
Illegal Housing (Code Enforcement)	238-3381
Public Housing Maintenance (Oakland Housing Authority)	874-1500
Rent Control (Rent Adjustment Program)	238-3721
Subsidized Housing (Section 8-Oakland Housing Authority)	874-1500

**PARKS AND RECREATION**

Parks and Recreation General Assistance	238-7275
Park Grounds Maintenance	615-5566
East Bay Regional Parks/Maintenance	800-327-2757
Park Security (Ranger Section-Police)	482-7888
Park Security (East Bay Regional Parks)	881-1833

**POLICE/PUBLIC SAFETY**

Police Emergency	911
Police emergency on Cell Phone	777-3211

Non Emergency	777-3333
Alameda County Sherriff Non emergency	667-7721
Oakland Airport Police	563-2940
Alcohol Outlet Illegal/Nuisance (ABAT)	777-8680
Chronic Nuisance Property Abatement	238-7542
Anonymous Drug Hotline	238-DRUG
Anonymous CrimeStopper Hotline	777-8572
Drug House abatement	777-8630
Domestic Violence Help (A Safe Place)	536-SAFE
Youth and Family Services	238-3641
Criminal Investigations	238-3744
Traffic Operations	238-3155
Police Records/Reports	238-3021
Neighborhood Watch Coordinator	238-3091
Neighborhood Crime Prevention Council Coordinator	986-2715
Neighborhood Services Division	444-2489
Graffiti Removal	615-5566
Citizens Police Review Board	238-3159
Internal Affairs	238-3161
Reentry Specialist	238-6905
Measure Y Information	238-3121
Neighborhood Law Corps	238-6628

**SENIOR/DISABLED SERVICES**

Oakland Paratransit/Taxi Scrip	238-3036
East Bay Paratransit	287-5000
Disabled Parking Blue Curb Request	238-5219
Alameda Co. Adult and Aging Services	577-1900
City of Oakland Adult and Aging Services	238-3762
Legal Assistance for Seniors	832-3040
ADA Programs	238-5219
Center for Independent Living	841-4776
Adult protective Services	577-1900

**PUBLIC WORKS AGENCY**

PWACallCenter@oaklandnet.com	615-5566
<i>Curb and Street Repainting, Litter Enforcement, Median Strip and Park Maintenance, Pothole Repair, Sewers, Sidewalk repairs, Speed Bump Requests, Storm Drains, Street Cleaning, Street Sign or Light Repair, Illegal Dumping, Graffiti Removal, Litter Containers, Tree Services, Adopt-A-Spot, Creek Protection/Clean Up, Community Clean Up Volunteering/Keep Oakland Clean and Beautiful.</i>	
Recycling Hotline & Garbage Collection Complaints	238-SAVE

**YOUTH**

Head Start	238-3165
Oakland Fund for Children and Youth	238-6379
Youth Leadership and Development	238-3245
Mayor's Summer Jobs Program	533-3447
Oakland Library Information	238-3134
Oakland Unified School District Information	879-8582
Parks and Recreation General Assistance	238-7275 or 238-3092

**CULTURAL ARTS/SPECIAL EVENTS/DESTINATIONS**

Cultural Arts and Marketing	238-2103
Oakland Convention and Visitors Bureau	839-9000
Oakland Art and Soul Hotline	238-7402
Oakland Film Office	238-FILM
Oakland Museum of California	238-2200
Downtown Walking Tours	238-3234
Jack London Square	645-9292
KTOP Cable Channel 10	238-6565
Special Activity Permits	238-6914

**UTILITIES/TRANSPORATION**

East Bay M.U.D. (Water Services)	866-403-2683
Pacific Gas and Electric	800-743-5000
Waste Management of Alameda County	613-8710
California Waste Solutions	836-6200
Comcast Cable Television	866-886-6838
Transit/Traffic Information	511
AC Transit	891-4700
BART (Bay Area Rapid Transit)	464-6000
Oakland International Airport	563-3300
Oakland/Alameda Ferry	749-5972

**VARIOUS AGENCIES AND SERVICES**

Port of Oakland	627-1100
Consumer Complaints (Dept of Consumer Affairs)	800-952-5210
Birth/Death/Marriage Certificates (County Recorder)	272-6363
Property Records (County Assessor)	272-3787
Domestic Partner Registry (Secretary of State)	916-659-3984
Air Pollution (Bay Area Air Quality Management)	800-334-6367
Legal Civil Matters (Superior Court of Alameda County)	272-6070
Liens (Central Collections)	238-3287
Passports (City Clerk)	238-3611